Salesforce Accessibility Conformance Report International Edition

VPAT® (Voluntary Product Accessibility Template®) version 2.4

Name of Product/Version:	**Tableau Cloud Author** **Winter '24**
Report Date:	**January 2024**
Product Description:	The Tableau Cloud Author Platform enables individuals to drive change in their organizations by leveraging the power of human visual perception to help people understand data. Once a Tableau author reaches understanding and insights via the cycle of visual analysis and is ready to communicate to a broad audience, they can publish the resulting dashboards or views to either Tableau Server, Tableau Online, or Tableau Public. This report focuses on dashboards and views published to Tableau Server, Tableau Online, and Tableau Public that are then embedded in an accessible web page (e.g. "embedded Dashboards and Views").
Contact information:	accessibility@salesforce.com
Notes:	The scope of this ACR includes Tableau Cloud Author functionality such as Author dashboard, personal space, collections. external assets, groups, jobs, users, schedules, site status, settings, and help. For more information, please visit Salesforce Product Accessibility Status at **https://www.salesforce.com/company/legal/508_accessibility**
Evaluation Methods Used:	Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. The following operating system, browsers, toolsets, and screen readers are used for evaluation: Windows 11, JAWS/Chrome,

	NVDA/Firefox, manual accessibility testing, and keyboard testing with visual focus.
	Testing included a representative sample of different pages, states and content types.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (**Yes**) Level AA (**Yes**) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (**Yes**) Level AA (**Yes**) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	**Yes**
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	**Yes**

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the **WCAG 2.0 Conformance Requirements**.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The images included within Tableau Cloud Author have a meaningful text alternative (alt). Non-relevant or decorative images typically have null alt attributes or are inserted as background CSS images. However, there are a few exceptions: • Some decorative images in the following areas lack null alt attributes: Home, Personal Space, Users - Detail, Schedules, Help • Some icons or images in the following areas lack text alternatives: Schedules - Detail, Settings - General, Help

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Cloud Author does not include any prerecorded audio-only or video-only as a standard default functionality.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Tableau Cloud Author provides captions for prerecorded video. Tableau Cloud Author does not provide the capability for captioning or defining an audio description of content provider specified video content.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Cloud Author does not provide transcripts or full audio descriptions for video content in the Welcome modal on the Login page.

| 1.3.1 Info and Relationships (Level A)
Also applies to:
EN 301 549 Criteria
• 9.1.3.1 (Web)
• 10.1.3.1 (Non-web document)
• 11.1.3.1.1 (Open Functionality Software)
• 11.1.3.1.2 (Closed Software)
• 11.8.2 (Authoring Tool)
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
• 501 (Web)(Software)
• 504.2 (Authoring Tool)
• 602.3 (Support Docs) | Web: Partially Supports | Web: Tableau Cloud Author user interface contains semantic markup (headings, lists, etc.) to designate headings and emphasized text. Headings and WAI-ARIA landmarks, identity, role, operation, and state are used to help convey the presentation to assistive technologies.

A descriptive text is used to indicate the various types of content and controls, and the relationships between them. The data tables with column and/or row headers are properly identified.

However, there are a few exceptions:

• Some text in the following areas is visually styled like headings but is not marked up as such or structured correctly for the benefit of screen reader users: Login, Home, Personal Space, Personal Space - Move Assets Modal, Users, Users - Detail, Jobs, Schedules, Schedules - Detail, Settings - Extensions, Settings - general, Site Status and Upload Workbook Modal |

		- Related items or form fields are not grouped programmatically in the following areas: Author - Dashboard - Explain Data Settings Modal, Home, Personal Space, Users, Users - Detail, Groups - Detail, Jobs, Settings - General, Settings - Extensions, Settings - Extensions - New Connection Modal, Help - Some tables/grids in the following areas lack visible and/or programmatic column or row heading: Author - Dashboard - Explain Data Settings Modal, Users, Users - Detail (Alerts, Custom Views, Subscriptions), Groups - Detail, Groups - Detail - Add Users Modal, Schedules, Settings - General, Settings - Extensions, Settings - Extensions - New Connection Modal, Personal Space - Move Assets Modal, Personal Space - Revision History Modal - Content is implemented incorrectly as a series of tables on the Users - Detail area. - Error messages or form labels are not linked to their fields in code in the Login, Author - Dashboard - Explain Data Settings Modal, Users, Personal Space - Move Assets Modal areas. - Inappropriate use of the main landmark is seen on the Help pages.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Tableau Cloud Author is developed in a meaningful and correct reading sequence that can be programmatically determined. As an example, inputs and labels are contained within the same division element and listed in a meaningful sequence.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Tableau Cloud Author user interface content is provided in textual format. Instructions and operating content do not rely on shape, size, or visual location, nor upon sound.

Criteria	Conformance Level	Remarks and Explanations

1.4.1 Use of Color (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.1 (Web)
  • 10.1.4.1 (Non-web document)
  • 11.1.4.1 (Open Functionality Software)
  • 11.1.4.1 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports	Web: Tableau Cloud Author does not use color alone to distinguish the importance of a visual element. Textual representation is always used as the primary mechanism for conveying information. The WAI-ARIA role and selected state also communicate the proper information.

1.4.2 Audio Control (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.2 (Web)
  • 10.1.4.2 (Non-web document)
  • 11.1.4.2 (Open Functionality Software)
  • 11.1.4.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports	Web: Tableau Cloud Author pages that serve video content containing audio do not play the videos automatically and include a method to pause and stop the audio and manage the volume independently of other system audio.

2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 　● 9.2.1.1 (Web) 　● 10.2.1.1 (Non-web document) 　● 11.2.1.1.1 (Open Functionality Software) 　● 11.2.1.1.2 (Closed Software) 　● 11.8.2 (Authoring Tool) 　● 12.1.2 (Product Docs) 　● 12.2.4 (Support Docs) Revised Section 508 　● 501 (Web)(Software) 　● 504.2 (Authoring Tool) 　● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Cloud Author supports standard keyboard navigation and input functions (pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections). However, there are a few exceptions: ● The ARIA design pattern for sortable grid has not been fully implemented on the following areas resulting in them not being fully accessible to keyboard users: Groups - Detail, Groups - Detail - Add Users Modal, Schedules, Users, Users - Detail (Alerts, Custom Views, Subscriptions), Schedules ● The ARIA design pattern for tree in the sidebar has been partially implemented on the Help and Help – Details pages resulting in it not being fully accessible to keyboard users. ● Interactive elements on the following pages are not accessible by keyboard users: Login, Author - Dashboard - Explain Data Settings Modal, Groups - Detail, Groups - Detail - Add Users Modal, Schedules, Help, Help - Detail, Settings - Extensions - New Connection Modal, Site Status, Users, Users - Detail (Alerts, Custom Views, Subscriptions)

Criteria	Conformance Level	Remarks and Explanations

2.1.2 No Keyboard Trap (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.2.1.2 (Web)
   • 10.2.1.2 (Non-web document)
   • 11.2.1.2 (Open Functionality Software)
   • 11.2.1.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: Tableau Cloud Author features support standard keyboard navigation and ensure that keyboard users cannot be trapped in a subset of content. The keyboard focus is not locked or trapped at any page element.

2.1.4 Character Key Shortcuts (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.2.1.4 (Web)
   • 10.2.1.4 (Non-web document)
   • 11.2.1.4.1 (Open Functionality Software)
   • 11.2.1.4.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: Tableau Cloud Author provides some keyboard shortcuts for the standard controls and content. The users are not allowed to turn off or reconfigure shortcuts that consist of only character keys.
		
		However, there is an exception:
		
		• Within the YouTube video player there are single character shortcut keys that cannot be remapped or disabled:
		   o k = Play/Pause/Replay
		   o m = Mute/Unmute
		   o c = Captions on/off
		   o f = Fullscreen

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: Tableau Cloud Author does not provide time limits set by the content.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Cloud Author does not include moving, blinking, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Cloud Author does not contain any type of flashes or flashing objects.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports	Web: Tableau Cloud Author contains marked headings, WAI-ARIA landmarks, and skip links to help users readily navigate to desired content and bypass repeated blocks of content. However, there is an exception: ● Activating the 'Back to top' skip link does not move keyboard focus to the target destination on the Help screen.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: Tableau Cloud Author contains meaningful and relevant page titles that indicate the topic or purpose of each page. However, there are a few exceptions: ● The page title in the following areas is not descriptive. It does not describe the page subject: Users - Detail, Groups - Detail, Groups - Detail - Add Users Modal, Schedules - Detail, Settings - General, Settings - Extensions, Help - Detail

[2.4.3 Focus Order](#) (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.3 (Web)
    ● 10.2.4.3 (Non-web document)
    ● 11.2.4.3 (Open Functionality Software)
    ● 11.2.4.3 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Web: Partially Supports	Web: Tableau Cloud Author user interface and controls are navigated sequentially by tabbing through the various inputs and labels. The user controls receive keyboard focus in the same tab order in which they are presented visually. Tableau Cloud Author uses semantically correct markup, ensuring that the markup matches the visual presentation of content on the page.
		
		However, there are a few exceptions:
		
		● The Settings - Extensions page contains a static grid element that receives keyboard focus unexpectedly.
		● Activating the "Back to top" skip link does not move keyboard focus to the target destination on the Help screen.
		● Focus is not managed to and from modal dialogs in the following areas: Home, Upload Workbook Modal, Personal Space - Move Assets Modal, Settings - Extensions - New Connection Modal
		● Focus is not managed when users activate Delete, Create or Cancel buttons in the following areas: Home, Users - Detail, Upload Workbook Modal, Settings - Extensions, Settings - Extensions - New Connection Modal, Help, Help - Detail

Criteria	Conformance Level	Remarks and Explanations
		• The ARIA design pattern for sortable grid has been partially implemented resulting in focus order issues on the following pages: Groups - Detail, Groups - Detail - Add Users Modal, Schedules, Users, Users - Detail (Alerts, Custom Views, Subscriptions), Schedules • Focus is not managed when the Details popover opens on the Home, Personal Space, Users - Detail areas. • Focus is not managed when the error occurs on the Add Users modal on the Users page. • Focus order for the checkboxes on the Personal Space and Users - Detail pages is not logical.

2.4.4 Link Purpose (In Context) (Level A)
Also applies to:
EN 301 549 Criteria
  • 9.2.4.4 (Web)
  • 10.2.4.4 (Non-web document)
  • 11.2.4.4 (Open Functionality Software)
  • 11.2.4.4 (Closed Software
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Partially Supports	Web: Link elements within Tableau Cloud Author provide a purpose both through the link text itself and the title attribute, even when reading out of context.
		
		However, there are a couple of exceptions:
		
		• The image link to the YouTube channel on the Login screen welcome modal has non-descriptive link text
		• The link text for the Current start page on the Settings - General area is not descriptive

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Cloud Author can be operated with a single pointer, without multipoint or path-based gestures for an operation.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Cloud Author does not have any functionality that can be operated or executed using a single pointer cancellation.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: Tableau Cloud Author user interface has labels that include text or images of text that are visually presented with the name of the text.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: Tableau Cloud Author does not contain functionality that can only be operated via device or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: The default language of the page is specified or set on the HTML tag for most of the pages in the Tableau Cloud Author pages.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Supports	Web: There is no context change within the Tableau Cloud Author user interface when a component receives focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Changing the setting of core components and features in the Tableau Cloud Author user interface does not initiate any change of context.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Users are visually notified when an input error is detected within the Tableau Cloud Author data entry forms if a required field has not been completed. Proper error information is provided for the visual users in the form of visual text on the field level input elements, to enable the users to identify which fields were omitted and must be completed.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The electronic form controls, including input fields and buttons in the Tableau Cloud Author features, can be operated, and accessed by using assistive technology. The form label elements within the Tableau Cloud Author features are properly associated and placed in line with the form fields. However, there are a few exceptions: • In the following areas, the grids or tables are missing column or row headers: Users, Users - Detail (Alerts, Custom Views, Subscriptions), Groups - Detail, Add Users Modal, Schedules - Detail, Schedules, Settings - General, Settings - Extensions • Form fields in the following areas have no permanent programmatic label or required instructions: Settings - Extensions - New Connection Modal, Help - Detail, Personal Space, Users - Detail

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Tableau Cloud Author provides semantically correct markup for all interface elements. The HTML elements used within core features have complete start and end tags. All the HTML elements are properly nested, and markups used are programmatically generated to prevent parsing errors. The element's IDs are identified uniquely.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Web: Partially Supports	Web: The name, role, and value used in Tableau Cloud Author user interface elements are available to assistive technologies via HTML or WAI-ARIA to describe the identity, operation, and state. All buttons are standard HTML form inputs. However, there are a few exceptions: ● ARIA design patterns for grid or tree implemented in the following areas are missing proper naming and or states or some controls: Groups - Detail, Groups - Detail - Add Users Modal, Schedules, Users, Users - Detail (Alerts, Custom Views, Subscriptions), Schedules, Help, Help - Detail ● Some elements in the following areas do not have an accessible name or do not communicate their state: Home, Login, Users - Detail, Groups - Detail - Add Users Modal, Schedules, Settings - General, Settings - Extensions - New Connection Modal, Personal Space, Users - Detail, Personal Space - Move Assets Modal, Personal Space - Revision History Modal ● iframe does not have a title in the Author - Edit Tooltip Modal

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: Tableau Cloud Author does not include any live audio and video content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support	Web: The videos contained within Tableau Cloud Author do not provide descriptive audio description tracks.

Criteria	Conformance Level	Remarks and Explanations

1.3.4 Orientation (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.4 (Web)
    ● 10.1.3.4 (Non-web document)
    ● 11.1.3.4 (Open Functionality Software)
    ● 11.1.3.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Supports	Web: Tableau Cloud Author does not restrict view and operation to a single display orientation.

1.3.5 Identify Input Purpose (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.3.5 (Web)
    ● 10.1.3.5 (Non-web document)
    ● 11.1.3.5.1 (Open Functionality Software)
    ● 11.1.3.5.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: Tableau Cloud Author enables the input of information about the user that can be programmed. A visible label with appropriate instructions is provided to guide the user through the input fields on the form.
		
		However, there is a couple of exceptions:
		
		    ● Personal data fields in the following areas do not have autocomplete attributes: Login, Settings - Extensions - New Connection Modal

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The Tableau Cloud Author screens provide sufficient color contrast between foreground and background text colors to enhance clarity, making it more legible for individuals with moderately low vision in user interface and controls. However, there are some exceptions: • Some text in the following areas does not meet minimum contrast requirements: Login, Home, Personal Space - Revision History Modal, Help, Author - Edit Tooltip Modal
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The text and images within the Tableau Cloud Author user interface can be resized with the browser or the mobile device zoom and scaling feature. However, there are a few exceptions: • Content Is removed or overruns on the login screen and Author - Dashboard - Explain Data Settings Modal when the page is zoomed to 200%.

Criteria	Conformance Level	Remarks and Explanations

1.4.5 Images of Text (Level AA)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.5 (Web)
  • 10.1.4.5 (Non-web document)
  • 11.1.4.5.1 (Open Functionality Software)
  • 11.1.4.5.2 (Closed Software) – Does not apply
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs)
	Web: Supports	Web: Tableau Cloud Author user interface does not contain images in lieu of text. All text content within is included as pure text.

1.4.10 Reflow (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.10 (Web)
  • 10.1.4.10 (Non-web document)
  • 11.1.4.10 (Open Functionality Software)
  • 11.1.4.10 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: In Tableau Cloud Author, content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions at 320 CSS pixels by 256 CSS pixels.
		
		However, there are a few exceptions:
		
		• Modal or grid content overruns, is removed or is no longer functional when the page is zoomed 400% in the following areas: Login, Upload Workbook Modal, Personal Space - Revision History Modal, Settings - Extensions - new Connection Modal, Author - Dashboard - Explain Data Settings Modal

Criteria	Conformance Level	Remarks and Explanations

1.4.11 Non-text Contrast (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.1.4.11 (Web)
  • 10.1.4.11 (Non-web document)
  • 11.1.4.11 (Open Functionality Software)
  • 11.1.4.11 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: Tableau Cloud Author components and user controls mostly support and are distinguishable by individuals with moderately low vision, with an accepted contrast ratio.
		
		However, there are a few exceptions:
		  • Focus states on controls and form fields in the following areas lack sufficient color contrast: Login, Home, Personal Space - Move Assets Modal, Jobs, Schedules, Author - Edit Tooltip Modal, Author - Dashboard - Explain Data Settings Modal, Collections - Change Owner Modal, Groups - Detail - Add Users Modal, Settings - General, Settings - Extensions
		  • Some icons or input borders across the following areas lack sufficient color contrast: Login, Collections - Change Owner Modal, Personal Space, Users, Users - Detail, Groups - Detail

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Cloud Author interface is implemented with proper use of CSS markup language that supports the different text style properties and ensures no loss of content or functionality when there is any change in settings or style properties such as line height and spacing. However, there is an exception: • Some text is cut off when text spacing is increased within the related YouTube video panel on the Login welcome modal
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: Tableau Cloud Author user interface works in coordination with keyboard focus or pointer hover. However, there are a few exceptions: • On the Settings - Extensions, the three Enable Specific Extensions tooltips content disappears when the pointer moves away from the trigger.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Tableau Cloud Author user interface and interaction are straightforward. It contains a landing home page and contextual top navigation, from which the user can launch or navigate to different sections or pages, as desired.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Tableau Cloud Author contains descriptive headings and text labels to inform assistive technology users of their location and current activity.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: The focus indicator within the Tableau Cloud Author user interface and controls are always visible and contrast sufficiently with the surrounding content and background. However, there is an exception: • The Next button In the Login Welcome modal does not have a visible focus indicator
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: The human language information in the Tableau Cloud Author user interface uses HTML 5 language markup for the elements that are accessed directly by commonly available assistive technology.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Tableau Cloud Author provides consistent and repeatable top menu navigation mechanisms across all pages to help users with assistive technologies.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: Components and user interface controls are identified consistently for the same functionality across Tableau Cloud Author pages.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: Whenever an error is automatically detected within Tableau Cloud Author data entry forms, the error suggestions for corrections are identified and provided visually to the user on the input form. Tableau Cloud Author provides suggestions for correcting errors, such as identifying required fields using the "aria-required" attribute. However, there a few exceptions: • The Email, Password and New Connection error messages in the following areas are not informative: Login, Settings - Extensions - New Connection Modal
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: Data entered by users within Salesforce functionalities are checked using validation methods to help users confirm and correct data submissions.

Criteria	Conformance Level	Remarks and Explanations

4.1.3 Status Messages (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.4.1.3 (Web)
    ● 10.4.1.3 (Non-web document)
    ● 11.4.1.3 (Open Functionality Software)
    ● 11.4.1.3 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Partially Supports	Web: Tableau Cloud Author provides status messages that can be programmatically determined using roles or properties which can be presented to the user of assistive technology without receiving any focus.
		
		However, there are a few exceptions:
		    ● Some status messages in the following areas are not announced, or not announced consistently by screen readers: Author - Dashboard - Explain Data Settings Modal, Settings - General, Upload Workbook Modal, Collections - Permission Modal, Groups - Detail, Groups - Detail - Add Users Modal, Personal Space, Users, Users - Detail, Help, Help - Detail
		
		    ● Some error messages are not announced on the following pages: Users, Settings - General, Settings - Extensions - New Connection Modal

Table 3: Success Criteria, Level AAA

Notes: Tableau Cloud Author has not been evaluated for WCAG 2.1 Level AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Partially Supports	Web: Tableau Cloud Author uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. The core features and controls in the Tableau Cloud Author are reachable using the keyboard alone and announced by assistive technology. However, there are some exceptions. Refer to the WCAG 2.x section for details.
302.2 With Limited Vision	Web: Partially Supports	Web: Tableau Cloud Author supports standard browser magnification and contrast adjustments. Tableau Cloud Author is compatible with assistive technologies and supports the use of screen readers for the visually impaired. However, there are some exceptions. Refer to the WCAG 2.x section for details.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Web: Partially Supports	Web: Tableau Cloud Author does not use color as the only means of conveying information. Color is only used as a decorative or supplemental attribute of user interface elements. The textual representation is always used as the primary mechanism for conveying information. However, there are some exceptions. Refer to the WCAG 2.x section for details.
302.4 Without Hearing	Web: Not Applicable	Web: Tableau Cloud Author does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Web: Not Applicable	Web: Tableau Cloud Author does not include audio-only features that require hearing to be used.
302.6 Without Speech	Web: Supports	Web: Tableau Cloud Author does not require speech to operate or retrieve information. Support services related to Tableau Cloud Author can be found on the Salesforce.com website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support request directly at http://help.salesforce.com

Criteria	Conformance Level	Remarks and Explanations
302.7 With Limited Manipulation	Web: Partially Supports	Web: Tableau Cloud Author supports standard input mechanisms such as user-provided keyboards and pointing devices. The utilization of the Tableau Cloud Author user interface does not require fine motor skills controls or simultaneous actions. The user interface and controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength. However, there are some exceptions. Refer to the WCAG 2.x section for details.
302.8 With Limited Reach and Strength	Web: Supports	Web: Tableau Cloud Author does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within Tableau Cloud Author can be executed either by a mouse click or simple keystrokes (e.g., tab, space, alpha keys, alt).

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Partially Supports	Web: Tableau Cloud Author does not function in a way that is prohibitive to users with cognitive or learning impairment. End-users with disabilities can open support request directly at http://help.salesforce.com However, there are some exceptions. Refer to the WCAG 2.x section for details.

Chapter 4: Hardware

Notes: This product is a web application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: This product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at **https://www.tableau.com/support/help**.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation		End-users with disabilities can request additional product support documentation by opening a new case at **https://www.tableau.com/support/help**.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		Salesforce provides electronic versions of all product support documentation related to this product's accessibility. End-users with disabilities can request additional product support documentation by opening a new case at **https://www.tableau.com/support/help**.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs		Support services related to this product can be found at the Salesforce.com help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support requests directly at **https://www.tableau.com/ support/help**.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Partially Supports	Web: Tableau Cloud Author uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.2 Usage with limited vision	Web: Partially Supports	Web: Tableau Cloud Author supports standard browser magnification and contrast adjustments and enables users to magnify the font size of the textual content available on the user screen. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.3 Usage without perception of color	Web: Partially Supports	Web: Color is only used as a decorative or supplemental attribute of user interface elements. The textual representation is always used as the primary mechanism for conveying information. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.4 Usage without hearing	Web: Not Applicable	Web: Tableau Cloud Author does not include audio-only

Criteria	Conformance Level	Remarks and Explanations
		features that require hearing to be used.
4.2.5 Usage with limited hearing	Web: Not Applicable	Web: Tableau Cloud Author does not include audio-only features that require hearing to be used.
4.2.6 Usage with no or limited vocal capability	Web: Not Applicable	Web: Tableau Cloud Author does not require speech input.
4.2.7 Usage with limited manipulation or strength	Web: Supports	Web: Tableau Cloud Author supports standard input mechanisms such as user-provided keyboards and pointing devices.
4.2.8 Usage with limited reach	Web: Not Applicable	Web: Tableau Cloud Author is not installed or requires any physical reach.
4.2.9 Minimize photosensitive seizure triggers	Web: Not Applicable	Web: Tableau Cloud Author does not include visual features with flashing that could trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Web: Partially Supports	Web: Tableau Cloud Author uses a logical focus order and provides capabilities for specifying error text for user interface components. However, there are some exceptions. Refer to the WCAG 2.x section for details.
4.2.11 Privacy	Web: Supports	Web: Tableau Cloud Author does not impede the usage of standard privacy controls alongside assistive technologies. For example,

Criteria	Conformance Level	Remarks and Explanations
		users can connect a headset for private listening to screen reader announcements.

Chapter 5: Generic Requirements

Notes: This product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: ICT with Two-Way Voice Communication

Notes: This product does not offer two-way voice communication and is therefore not subject to the requirements of this section

Chapter 7: ICT with Video Capabilities

Notes: This product does not offer video captioning and audio description and is therefore not subject to the requirements of this section.

Chapter 8: Hardware

Notes: Not Applicable

Chapter 9: Web (see WCAG 2.x section)

Notes: Not Applicable

Chapter 10: Non-Web Documents

Notes: Not Applicable

Chapter 11: Software

Notes:

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.x (602.2) section
12.1.2 Accessible documentation	See **WCAG 2.x** section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.x (603.2) section
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See **WCAG 2.x** section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not Applicable